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BULLETIN

2025-INV1

Date: December 17, 2024
To: All Kidde Fire Systems Customers
From: Kristy Kibler
Subject: Important Notice: Annual Physical Inventory Ashland, MA Shutdown

Kidde Fire Systems will be conducting Annual Physical Inventory at our Ashland, MA plant Monday, January 13 thru Thursday, January 16, 2025. While we will continue to enter purchase orders, inventory will not be shipping during this time. Please plan accordingly.

Note that our customer service team will be operating with a limited staff. They will continue to enter purchase orders and answer emergency calls only during this time. We will do our best to fulfill any emergency orders needed for system reinstatement or final commissioning.

Normal shipments will resume on Friday, January 17, 2025.

We appreciate your patience and continued business.

Questions or Concerns

If you have any questions or concerns, please contact us at:

Sales		Domestic, International
Product Management:	(508) 881-2000	
Customer Service:	(508) 881-2000	Domestic_CS@carrier.com
		International_CS@carrier.com
Applications Engineering:	(866) 287-2531	Kidde_Applications@carrier.com
Technical Support:	(866) 287-2531	Kidde_TechSupport@carrier.com