

Date: September 1st, 2021
To: All Kidde Fire Systems Distributors
From: Product Management
Subject: Quality Bulletin – Potter MBA-6-24 Vibrating Bell Discontinued

IMPORTANT QUALITY NOTICE – ACTION REQUIRED

Please instruct your Sales, Design, Purchasing, Installation and Service personnel to read the below carefully and take action as required

This quality bulletin is provided to alert you to the fact that Kidde Fire Systems (KFS) may have shipped you an alternate product which is a direct substitute for a now discontinued product without prior notice of this change. Action may be required on your part. Please read the following carefully and note Recommended Field Actions.

Issue Description

KFS may have shipped a Potter PDC-6-24 Vibrating Bell instead in lieu of the Potter MBA-6-24 vibrating bell that was ordered without prior notice of this change. The PDC-6-24 is the direct substitute product, with lower current consumption and inrush current protection, for the now discontinued MBA-6-24 product.

Affected Units

The products affected by this issue are listed below:

Part Number	Description	COO
MBA-6-24 (Discontinued)	Potter Vibrating Bell 24VDC 6-inch	China
PDC-6-24 (New Substitute Product)	Potter Vibrating Bell 24VDC 6-inch	Taiwan

Solution being implemented

PDC-6-24 will be made available as soon as possible with updated product description and details. All open orders for MBA-6-24 will be converted to the substitute PDC-6-24 part number. Similarly, PDC-10-24 will be the new substitute product for MBA-10-24.

Recommended Field Actions

Fielded PDC-6-24 product can continue to be used in place of the MBA-6-24 as the PDC-6-24 is the direct substitute product compatible with KFS control units with lower power consumption and inrush current protection. Note: Functionality between both the PDC-6-24 and MBA-6-24 are identical and continued use of the PDC-6-24 does not pose a safety hazard.

Should this be unacceptable, please contact customer service to return affected product under RMA for credit if unused and in the original packaging.

Questions or Concerns

We thank you for your attention to this matter. If you have any questions or concerns, please contact Technical Support at (866) 287-2531 or via email at Kidde_TechSupport@carrier.com.