



400 Main Street, Ashland, MA 01721 USA
508.881.2000 | kiddefiresystems.com

BULLETIN

#2020-11K

Date: March 23, 2020
To: All Kidde Fire Systems Distributors
From: Product Management
Subject: Detect-A-Fire® Detector Ordering Process

Effective immediately we are changing the order entry process for Detect-A-Fire® detectors to simplify ordering. In most cases you will only need the model number and the temperature setting when placing an order.

*For Example: **27121-0** at **225°F** Replaces: 12-E27121-000-05-0T*

Model Number	Description
27021-0	Horizontal D-A-F, Flush Mount, Normally Open
27020-0	Horizontal D-A-F, Flush Mount, Normally Closed
27021-1	Horizontal D-A-F, Surface Mount, Normally Open
27020-1	Horizontal D-A-F, Surface Mount, Normally Closed
27121-0	Vertical D-A-F, Brass Hex Head, Normally Open
27120-0	Vertical D-A-F, Brass Hex Head, Normally Closed
27121-20	Vertical D-A-F, Stainless Steel Hex Head, Normally Open
27120-22	Vertical D-A-F, Stainless Steel Hex Head, Normally Closed
28021-5	Vertical D-A-F, Stainless Steel Coupling Head, Normally Open
28020-3	Vertical D-A-F, Stainless Steel Coupling Head, Normally Closed

If you are ordering a modification (for example: 24" lead-wires), please include this information after the temperature setting.

*For Example: **27121-0** at **190°F** with **24" lead wires** Replaces: 12-E27121-31024-0T*

An updated Detect-A-Fire® data sheet as well as the Engineered Systems (KDAC tab), Full Line (KDAC tab) and Pre-Engineered Systems (PDAC tab) price lists will be available on the [Distributor Extranet](#) effective March 23, 2020. Orders placed after May 31, 2020 will only be accepted in the new ordering process.

Questions or Concerns

If you have any questions or concerns, please contact us at:

Sales	Domestic , International
Product Management:	(508) 881-2000
Customer Service:	(508) 881-2000
	Domestic_CS@carrier.com
	International_CS@carrier.com
Applications Engineering	(866) 287-2531
	Kidde_Applications@carrier.com
Technical Support:	(866) 287-2531
	Kidde_TechSupport@carrier.com