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BULLETIN

#2019-35K

Date: August 6, 2019
To: Engineered Systems Distributors (FE-13™ Sales)
From: Product Management
Subject: FE-13™ Agent – Supply Issue
Reference: Bulletin 2019-27K dated June 25, 2019

IMPORTANT PRODUCT SUPPLY INFORMATION
Please share with your Purchasing and Service teams

Our FE-13™ agent supplier has advised us of an unplanned supply constraint of their agent. Although the supplier is attempting to quickly resume production, we believe that supplies of fire suppression grade product will be delayed until late fourth quarter 2019.

We are taking the following steps to address this issue:

- All current sales orders for bulk agent, new systems and refilled cylinders are placed on indefinite hold
- New orders received on or before September 30, 2019 will be placed on indefinite hold
- Per the bulletin referenced above, we will not accept new orders starting October 1, 2019

For situations where solutions cannot be placed on hold indefinitely, we encourage you to examine alternatives such as our ECS™ and ADS™ systems utilizing HFC-227ea clean agent and our inert gas system utilizing Argonite® and nitrogen agents. Please note, the storage environment for any of these systems will require conditioning to the appropriate temperature for the agent.

If you require our assistance in selecting a suitable platform and agent, we will be more than happy to work with you.

Questions or Concerns

If you have any questions or concerns, please contact us at:

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Product Management:	(508) 881-2000
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