

February 18, 2019

To: Kidde Fire Systems Distributors
From: Brenda Burns, Customer Service Manager
Subject: Revised Terms & Conditions_2019

Dear Valued Customer,

Please note that our Terms and Conditions of Sale were updated effective February 14, 2019. The complete document is available on the [Distributor Extranet](#).

Changes in the warranty provisions from the previous version include:

- Terms of payment
- Sanctions and Screenings
- Ethics & Compliance

Changes to policy include:

- Provision for extended warranty

Please note that products purchased under previous terms of sale will carry the warranty periods as specified on the invoice for that transaction.

Thank you for your time and cooperation. Please do not hesitate to contact your Kidde Fire Systems representative should you have any questions or concerns.

Thank you,

Brenda Burns
Customer Service Manager