

Announcement

#08-31K

Date: April 30, 2008
To: Kidde Fire Systems Distributors
From: Brenda Burns, Customer Service Manager
Subject: In-Bound E-Mail System Problems on April 29, 2008

On April 29th between the hours of 12:00 EDT and 5:30 EDT, UTC experienced a high volume of malicious e-mails that forced all inbound Internet E-mail from outside sources to be blocked.

Our e-mail system is now flowing normally; however, we are unable to retrieve any e-mails that may have been sent during the hours listed above.

If you sent any e-mail communications between those hours and have not heard back from customer service, technical support or any other internal group, please resend those e-mails so that we may ensure we have received it.

Thank you for your understanding in this matter.